

SyncBackPro — Security Fact Sheet

2BrightSparks Pte Ltd • www.2brightsparks.com/security.html • April 2026

Product Overview

Product: SyncBackPro V12

Type: Locally installed Windows desktop application

Function: Backup, synchronisation, and restore

Deployment: On-premises only — no cloud component

Licence: Perpetual (one-time purchase, from US\$54.95)

Data Handling

Customer data access: None — 2BrightSparks never sees your data

Data processor (GDPR): No — software licensor only

Telemetry collected: None

Update checks: Version number only (optional)

Organisational Security

Security policies: Information Security Policy (annual review)

Incident response: Documented Incident Response Plan

Business continuity: Documented BC/DR Plan (tested annually)

Compliance: CSA CAIQ-Lite (97.6%), EU CRA (in progress)

Vulnerability disclosure: Responsible disclosure via security@2brightsparks.com

Encryption Standards

Data at rest: AES-128/192/256 (CBC mode, Zip-compatible)

Data in transit: TLS 1.2/1.3, SFTP, FTPS, HTTPS

Filename encryption: Supported (PKWare/7-Zip compatible)

Profile encryption: AES for stored credentials

Deprecated protocols: SSLv3, TLS 1.0 not supported

Security Features

Ransomware detection: Multi-layered (global, profile, Touch)

Secrets management: AWS, Azure, GCP, HashiCorp, Infisical

File integrity: Hash verification on copy

Drive health: S.M.A.R.T. failure detection

Versioning: Multiple file versions with retention

Enterprise mgmt: SBMS, Group Policy, profile locking

Logging: Plain text, HTML, email alerts, SysLog

Software Integrity

Code signing: All installers digitally signed

Hash verification: SHA-256 hashes published

Distribution: HTTPS only via 2brightsparks.com

Development: In-house (Delphi), no outsourcing

Supply chain: Component inventory maintained

Full documentation: Security Information Document, CAIQ-Lite, Information Security Policy, BC/DR Plan, and Incident Response Plan available at www.2brightsparks.com/security.html